



The dining areas are typically busy and noisy.



Certain types of equipment add undesirable noise to the sound environment.

Recommendations are made for solutions to environmental, electronic and behavioral noise detractors, as well as suggested music and speaker locations, and appropriate types of music for each area. Budgets and priorities are presented.

### FEES

\$5,000.00 for the complete process based on a one-day assessment.

### TRAVEL

Cost of coach class airfare, ground transportation, lodging and meals for the appropriate number of days for each development team member, depending on the scope of your project, not to exceed \$1,000 (domestic US).

To learn more or to schedule a visit, please contact Melanie Riveira.

Photographs: On the cover, clockwise from top – Marianjoy Rehabilitation Hospital has four programmed Harmonic Zones™ throughout the facility, including the outdoor labyrinth and garden areas. The music plan dayparting diagram is from Exempla Good Samaritan Medical Center in Lafayette, Colorado. An attractive area that successfully addresses noise issues at Enloe Medical Center is noted in their Report of Findings.

All other photos in this brochure are from an actual Acoustic Assessment conducted at Enloe Medical Center in Chico, California.

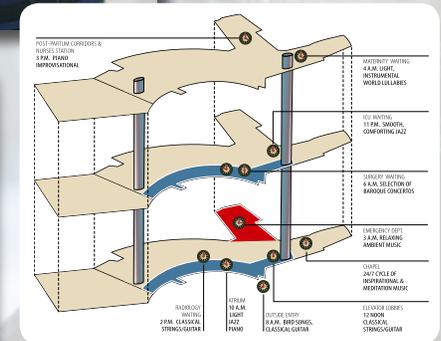
*Aesthetic*  
AUDIO SYSTEMS, INC.



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# THE *Harmonic HealthCare*® ACOUSTIC ASSESSMENT



*What are your sound barriers  
to a quality patient experience?*

*Aesthetic*  
AUDIO SYSTEMS, INC.



**A**esthetic Audio Systems, Inc. provides Harmonic HealthCare® custom audio programming for public, patient and clinical spaces in healthcare institutions using therapeutic principles of music and listening. This quality, designed sound and music (ambient, jazz, classical) brings harmony and beauty into healthcare spaces to enhance and reinforce the healing experience for patients, families, caregivers, and staff. Every Harmonic HealthCare installation begins with The Harmonic HealthCare Acoustic Assessment to determine the potential for designed music programming.

The Harmonic HealthCare Acoustic Assessment is a four-step process designed to provide an assessment of your campus



*Acoustic Assessments are conducted by professional personnel who are knowledgeable about all hospital issues such as clean room and HIPAA requirements.*

in terms of sound, noise and its potential effect on healing, productivity and privacy.



*Along with our eyes and ears that are trained and tuned to assess sound and noise levels throughout a facility, a decibel meter is one of our most important instruments.*

### STEP I. OBSERVATIONS AND MEASUREMENTS

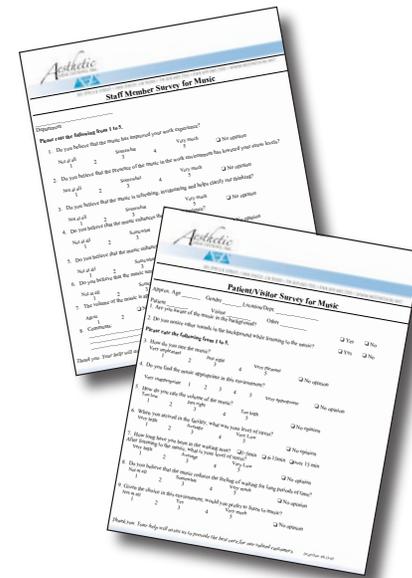
Our trained experts walk through the facility's public areas with an eye and ear toward aural stimuli that have been tested and linked to patient satisfaction, patient experience, the healing environment, staff impact and more. Auditory measurements are taken and included in your customized comprehensive Acoustic Assessment report of findings.

### STEP II. INFORMATION GATHERING

An informative presentation, along with a fact finding session,

is conducted with your leadership team. This is essential in order to determine if and where custom audio programming will improve patient experiences. Discussion topics include:

- The Harmonic HealthCare Program
- Brand management
- Goals and objectives of each department
- Challenges and recommendations for each department
- Subjective observations
- Objective measurements
- Integration and installation process of the Harmonic HealthCare Program
- What you can expect
- What we need from you



*Pre- and post-programming patient and staff satisfaction surveys.*



*Evaluations include recommendations for the location of speakers in specific areas.*

### STEP III. DEPARTMENTAL SURVEY

This written survey of your department managers and leaders takes only 15 minutes per person and provides invaluable information to our development team. In addition to garnering departmental data, feedback and nuances for our prescriptive model, this will serve as a baseline for follow-up surveys.

### STEP IV. REPORT OF FINDINGS

On a zone-by-zone basis, your campus is evaluated on the following metrics (both qualitatively and quantitatively, as possible):

- Sound, noise
- Foot traffic, equipment, machinery
- Interpersonal communication and speech privacy
- Environmental acoustic contributors