

Valley General Hospital wanted to create relaxing atmosphere for patients and staff. They also desired an ambience that supports their mission to provide “a safe, comfortable and nurturing setting.” In numerous areas within the hospital the peaceful setting was frequently interrupted by loud doors slamming shut. Hospital leaders sought to mitigate noise and sound that might contribute to stress. Certain staff areas of the hospital required some ‘invigoration’ in the atmosphere.

Nurturing



The doors measured 70+dB in many areas, with doors on closing registering over 80dB. Aesthetic Audio Systems (AAS) reported the challenging doors in an acoustic assessment report of findings. The doors were tuned and damped to reduce the slamming sound. Additionally, AAS created Harmonic Healthcare® music programs for specific areas of the hospital with the goal of relaxation in some areas, invigoration in others and patient nurturing in other areas.



Of the staff surveyed on the effect of the Harmonic Healthcare music, 87% believe it improved their work experience; 78% believe the music is refreshing, invigorating and helps clarify thinking; 82% believe the music enhances patient experience; 93% feel music enhances visitor experience; and 90% believe the music sends a message that says ‘we care.’